



North Central Regional Transit District 2013 Annual Report

JIM
WEST

REGIONAL TRANSIT CENTER

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Honored

Thank you for taking the time to read through the Fiscal Year 2013 annual Report for the North Central Regional Transit District. I am honored to now be serving my second year as the District Chair and my sixth year as a serving member on the Board of Directors. I am proud to represent all the members of the District which encompasses more than 10,000 square miles of north central New Mexico as I am equally proud to represent the residents of Taos County for whom I serve as Commissioner.

This has been an exciting time for the District. The Board has worked hard to adopt procedures, policies and resolutions to ensure that progress is taking place, improvements made and the public is better served. Under strong management, guidelines continue to be put in place that have allowed us to operate at the most efficient, fiscally sound and transparent place since our founding.

This year we were honored to welcome Nambé Pueblo, the Town of Edgewood and Rio Metro Regional Transit District (ex-officio member) to the NCRTD Board. The Board is one of the most uniquely comprised of any throughout the State; consisting of tribal representatives from six of the northern pueblos, as well as city councilors and county commissioners from each of our 13 voting member entities. I am especially proud of each of our sitting members and their commitment to working together under the common goal of improving public transportation and mobility options for the greater good of all the people of the District.

In June, enhancements were made to seven of our 20 routes. Many of these were made as a result of concerted community efforts to bring public transportation to their communities. The 599 Route was expanded to now include service to Madrid and Cerillos in Santa Fe County. Taos County has seen the expansion of its Questa Route which now provides a commuter run from Costilla to Taos. Two routes have been expanded to provide service directly into the Pueblos of Nambé and Ohkay Owingeh. And I would be remiss not to acknowledge a committed group of community organizers from Ojo Sarco who worked together with the RTD to reconfigure the Las Trampas route to reduce the cost per rider and ensure continued service.

If you were to look at a map of public transit services within the four county area ten years ago you would see a few isolated islands in which services existed and many that had none. Today you have a

regional transit network that interconnects each of these islands and, thanks to the NCRTD, transit can bring you from Edgewood in south Santa Fe County 176 miles north to Costilla in

northern Taos County just below the Colorado state line. One could go from Chama in north Rio Arriba County to Los Alamos, or Santa Fe, or Taos. Transit services increase with route connectivity to Los Alamos Atomic City Transit, Santa Fe Trails, Taos Chile Line, Park & Ride and even into Albuquerque through the New Mexico Rail Runner Express, most of which we are partners with.

Whether or not you ride the RTD, your support benefits all of us who live here in north central New Mexico. In July, a survey of voters in major U.S. cities, funded by the Rockefeller Foundation and conducted by Global Strategy Group, found that investments in transit are key to economic growth and job creation.

Using public transportation also saves money. The American Public Transportation Association reported in July that individuals who ride public transportation instead of using their car can save on average



\$10,181 per year. Add to that the benefit to the environment of reduced carbon emissions, fewer cars on the road, and less wear and tear on our State highways and roads. These benefits impact each and every one of us.

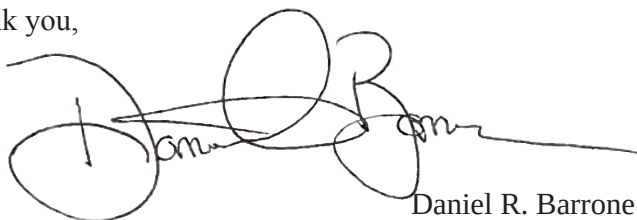
These are the things that unite each of our member counties, cities, towns and pueblos to come together and cooperate to make the NCRTD a national model of why regional transit is vital to our people.

In 2004, when the NCRTD was created as the first regional transit district in the State, there were many who thought us foolhardy to think we could ever achieve what we set out to do. Thanks to the vision and commitment of our founders and of all who have sat on this Board to this day, we are making that dream come true. There have been growing pains along the way, but we come ever closer to living up to those goals. Recognizing that, we will never stop in our commitment to improve and do better to our public and in the service we deliver, and to provide a lifeline to jobs, medical and social services, education and economic prosperity.

I would like to end by acknowledging the committed and hardworking staff of the NCRTD and our dedicated drivers, who under the direction of the Executive Director and his management team, keep the “Blue Bus” always moving forward, thoroughly and efficiently. Their commitment to always strive to make improvements and tighten operations help shape the organization and guide it into the future.

I look forward to continuing to serve on the NCRTD Board and to contribute to its growth and progress, and its impact to the 237,000 fine people of North Central New Mexico!

Thank you,

A handwritten signature in black ink, appearing to read 'Daniel R. Barrone', with a long horizontal line extending to the right.

Daniel R. Barrone
NCRTD Chair

Reliable, Convenient and Safe

Reliable, convenient and safe transportation that provides interconnectivity between the communities we serve for educational, work, medical, social and mobility opportunities is the core of what we do in serving the 237,00 residents in our four county service region.

So that we can share our achievements, I am pleased to present to you the North Central Regional Transit District's (NCRTD) Annual Report to the Region.

During Fiscal Year (FY) 2013 the NCRTD continued to experience success as it completed its sixth year of service. This year we reached a new milestone in respect to an all-time high in ridership with 193,027 riders for the year. This represents a 3.9 percent increase which was more than double the 2012 national average for increased riders on public transportation.



The increase in ridership continues to reinforce that regional and rural public transportation is an important and crucial need in North Central New Mexico.

The District continued to operate in a challenging fiscal environment.

The District's operating revenues are derived from the Regional Transit Gross Receipts Tax (RTGRT) collected in all four counties that make up our service area. This revenue source is highly dependent upon the performance of the economies within those counties we serve. Due to the local economies continued weak performance, the District was challenged to reduce its expenditures during the year in order to align with its reduced estimates of RTGRT revenues without impacting service levels. We are proud to report that we were able to maintain services and reduce our overall expenditures in FY 2013. The implications this had upon the FY 2014 budget was a projection of continuing flat revenues. This meant that no new routes would be added, existing routes and service levels would be kept intact and capital spending would be limited,

however fleet replacement would continue to be a priority. Our ability to continue to maintain service levels without use of reserve funds is mainly due to our conservative financial practices.

Following is a short list of our FY 2013 accomplishments and more specific detail on these and many other accomplishments are contained inside the annual report:

- The District received the 2012 New Mexico Job Access and Reverse Commute Transit System of the Year award from the New Mexico Department of Transportation;
- Completed the reconstruction of the District's new headquarters under the amended budget by 8.39% (\$199,521);
- Continued fleet replacement with modern and economical vehicles that have enhanced security features;
- Added enhancements to seven existing routes;
- Commenced the update of the 2008 service plan and held 16 community meetings to obtain constituent input;
- Contracted for development and implementation of an Intelligent Transportation System hardware and software;
- Awarded the development of a conceptual design and cost estimate for a maintenance facility;
- Obtained Board authorization to commence the evaluation of conversion of the fleet to alternative fuels.

For the upcoming year the District is anticipating implementation of its transit demand scheduling, routing, and ride planning applications and software. In addition, further fleet replacements are anticipated along with additional bus shelters,

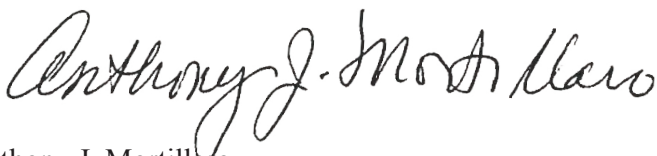
signage, and trash receptacles. Lastly, the results of the existing service analysis which is anticipated to provide improved routes and service will be reviewed and implemented as adopted by the Board.

The District's accomplishments over the past year are reflective of the firm commitment to provide the highest quality services to our constituents, to operate in a transparent manner, and a commitment to ongoing collaboration with our riders, member entities and elected officials as a means for establishing the foundation for future success.

As you read this report and note the accomplishments and services enumerated herein, the delivery of which are carried out daily by many thoughtful team members whose expertise and commitment make the NCRTD the first class transit agency it is today.

Thank you to our Board of Directors as well, for their continued support, and for their forward thinking approach that not only addresses the challenges we face today, but prepares us for the future. I am honored to be one of the many team members contributing to our accomplishments.

With respect,



Anthony J. Mortillaro
Executive Director

Mission Statement

The mission of the North Central Regional Transit District is to provide safe, secure and effective public transportation within north central New Mexico in order to enhance the quality of life of our citizens by providing mobility options and to spur economic development throughout the region.

Savings

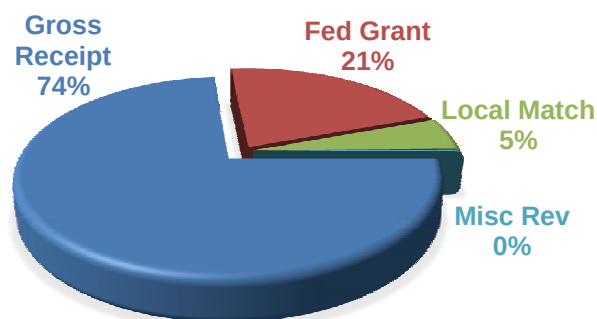
The North Central Regional Transit District (NCRTD/District) operated with a proposed Fiscal Year 2013 revenue budget in the amount of \$9.7 million. The difference between the revenues and expenditures shortfall in the amount of approximately \$333,000 proposed to utilize reserve funds in order to balance the budget.

Due to mid-year budgetary adjustments projected to result from a decrease in transit GRT the District cut capital and operating expenditures which resulted in an end of the year surplus and deferment of the use of reserve funds. Actual Revenues totaled approximately \$9.3 million and actual Expenditures totaled approximately \$8.4 million re-

sulting in an approximate savings of \$900,000. Revenue from Federal sources totaled 21% of all revenues and Transit Gross Receipt Taxes generated approximately 74% of the revenues, the remaining 5% came from other sources such as the sale of vehicles, fares, the Los Alamos County contribution and miscellaneous revenue.

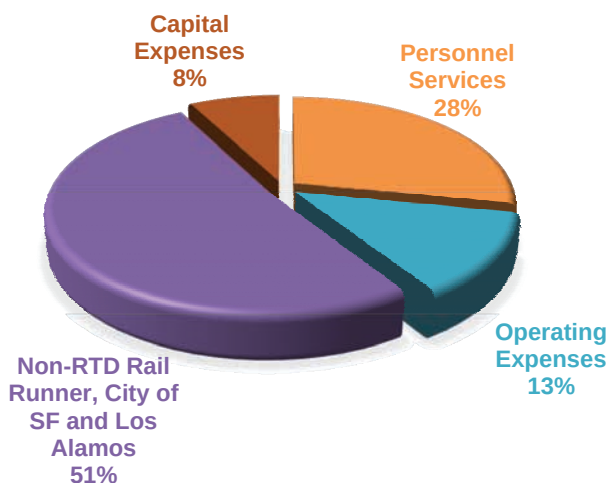
Operating Revenue (unaudited)

	2013 Budget	2013 Actual	% of Actual vs budget
Gross Receipt	\$7,013,800	\$6,871,271	98%
Fed Grant	\$1,917,879	\$1,957,128	102%
Local Match	\$500,000	\$500,000	100%
Cash Bal Budgeted	\$333,000	-	0.0%
Misc Rev	-	\$24,311	0%
TOTAL	\$9,764,679	\$9,352,711	95.8%



Operating Expense (unaudited)

	2013 Budget	2013 Actual	% of Actual vs Budget
Personnel Services	\$2,600,116	\$2,356,996	90.6%
Operating Expenses	\$1,443,957	\$1,081,893	74.9%
Non-RTD Rail Runner	\$4,208,280	\$4,327,824.05	102.8%
Capital Expenses	\$1,512,326	\$650,578	43.0%
TOTAL	\$9,764,679	\$8,417,291	86.2%



Actual Fiscal year 2013 Expenditures totaled \$8.4 million. Personnel Services which consists of salaries and benefits comprised 28% of total expenditures, with operating expenses comprising 13%, and capital expenses at 8%. The largest expenditure category, 51% is related to Non-RTD payments made to the NM Rail Runner, City of Santa Fe and Los Alamos County for providing regional services approved by the District Board.

Overall:

For the Fiscal year ended June 30, 2012, Hinkle + Landers, the District's external auditors, expressed a unqualified opinion. The District is expecting an unqualified opinion for the FY2013 Audit as well.

The NCRTD Finance department oversees and handles all financial activities that is inclusive of Accounts Payable, Accounts Receivable, Payroll and maintaining the General Ledger. The Finance Department is also responsible for all the aspects of the District's financial obligations and reporting in relation to grants compliance and procurements.

A high standard of excellence drives the District's Finance Department to provide outstanding levels of support, service and products, and is committed to conforming to the highest level of ethical standards.

TRANSIT ADVERTISING PROGRAM LAUNCHED IN FY2013

Upon Board approval of a Transit Advertising Policy, an RFP for transit advertising services was issued in December, 2012. Award was given in March of 2013 to Templeton Marketing Services for the purpose of sales, design, production, installation, maintenance and removal of advertising on NCRTD transit buses, interiors and exteriors as well as bus shelters in the District service area.

The first installations were completed in June and included side wraps on the Española to Santa Fe and Taos to Española buses. The first advertiser to come on board was the New Mexico Energy Conservation and Management Division with their "Travel Smart!" program promoting biking, ridesharing and transit. That was soon followed by North Central New Mexico Economic Development District with a wrap on the Taos to Española bus for their "End Senior Hunger" program.

Other advertisers have since signed on including Choice Wireless, Española Tire Factory, and the Santa Fe County Public Safety "Heroes" campaign sponsored by the County's Human Resources Division.

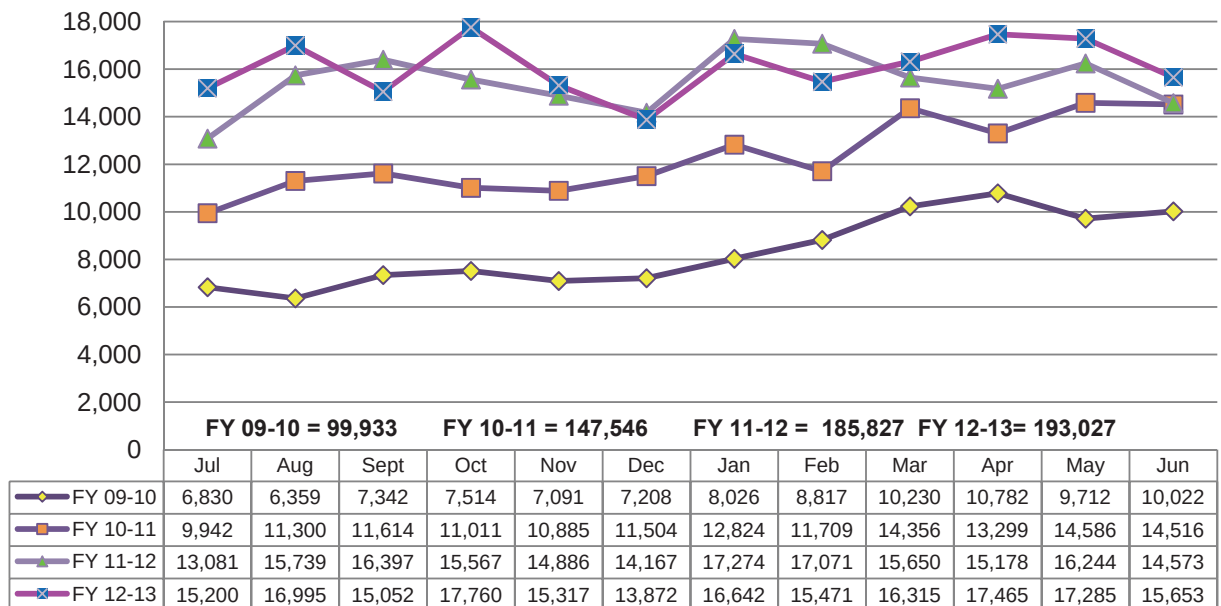


NCRTD POSTS ANOTHER YEAR IN RECORD RIDERSHIP: Sees 3.9 percent increase in riders in FY2013

The NCRTD posted a 3.9 percent increase in ridership in fiscal year (FY) 2013, setting a record number of riders for the year. Ridership for all NCRTD operated routes totaled 193,027 in FY2013 over a

total of 185,827 in FY2012. NCRTD provides 20 fixed routes throughout North Central New Mexico and two demand response (para-transit) routes.

Comparative Ridership NCRTD-Operated Routes Only



Greener New Mexico

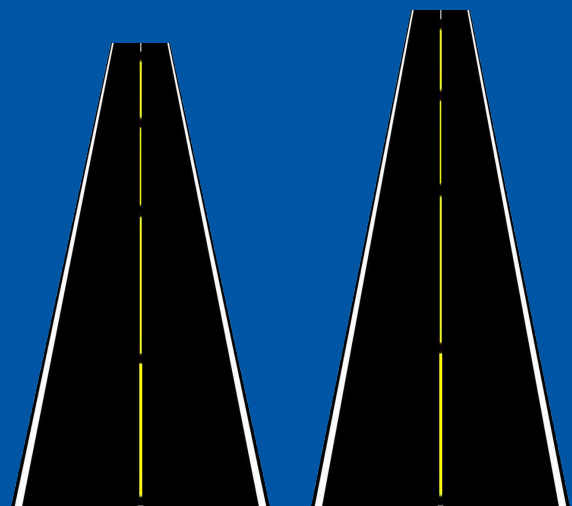
Carbon Offset
by people riding the bus
instead of driving personal vehicles



FY 2012
2073 tons

FY 2013
2161 tons

Vehicle Miles Reduced
through fewer cars on our streets and highways



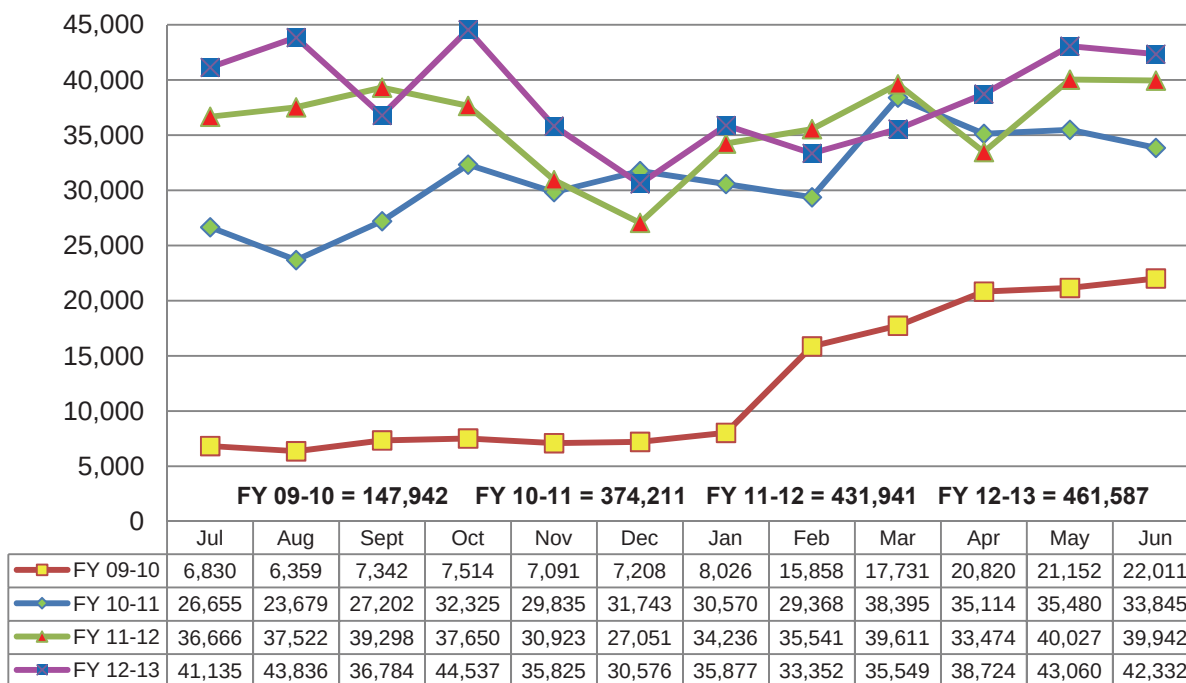
FY 2012
4.05 million miles

FY 2013
4.35 million miles

An analysis of all NCRTD-funded routes for FY2013 shows a 6.8 percent increase in ridership with 461,587 in FY2013 over 431,941 in FY2012. “All NCRTD-funded routes” includes the NCRTD-operated routes as well as regional routes serviced by Los Alamos Atomic

City Transit and Santa Fe Trails transit, including Santa Fe Pick-Up and special event shuttle services such as Folk Art Market, Spanish Market, Indian Market and Zozobra that are funded by the NCRTD.

Comparative Ridership NCRTD-Funded Routes



From the Regional Transit Gross Receipts Taxes (GRT) it collects each year, the NCRTD contributes to regional transportation services provided by other transit operators in its four-county north central New Mexico area. In FY2013, \$981,932 went to support Santa Fe Trails, \$1.33 million was provided to support Los Alamos Atomic City Transit and \$2 million went to New Mexico Rail Runner Express.

Earlier this year, the American Public Transportation Association (APTA) reported that in calendar year 2012 ridership in public transportation services overall reached record levels and saw an average increase of 1.49 percent across the United States. The NCRTD is pleased to report a ridership increase more than double the national average.

SERIES OF SEVEN ROUTE ENHANCEMENTS APPROVED: Rollout Completed in July

The North Central Regional Transit District Board approved a series of route modifications and enhancements in June which facilitated its rollout in July. The seven route enhancements seek to fulfill service needs expressed by residents of the district. The move also improves sustainability by reducing vehicles from our highways and adds to its regional interconnectivity.

The enhancements were the result of a concerted effort by the RTD Board, RTD staff and members of the communities in which the enhancements were made. These changes also acknowledge the service area's needs for greater access to local transit, improved regional transit connectivity, and to employment opportunities, education and essential services.

These modifications now make the District's north/south service area 176 miles in length from Edgewood in south Santa Fe County to Costilla just below the Colorado state line in northern Taos County.

These modifications are unrelated to the updating of the District's five-year service plan for which a series of community meetings were held in May and June and which may also result in future service modifications in 2014.

The seven route enhancements are:

Santa Fe County/ Madrid, Nambé Pueblo, Tesuque Pueblo

599 Route (Madrid) expansion now includes service south along the Highway 14 corridor to Madrid with stops in Cerrillos and Lone Butte, and north to Santa Fe Place Mall with stops at the south side WalMart and the Santa Fe Outlet Mall. The expansion will provide residents of those communities along the Highway 14 corridor with greater access to the City of Santa Fe, and tourists with bus transit service to Madrid and Cerrillos. It also provides improved connections with the Santa Fe Trails Transit system and will benefit employees and visitors of the Santa Fe County Adult Correctional Facility.

Edgewood Route – In Edgewood the stop was moved from the Edgewood Senior Center to the Community Center to provide a well-lit area for enhanced security in winter months and greater access to parking.

Pojoaque-Nambé Route – was expanded from the turn-off of NM 503 at NP 101 directly into Nambé Pueblo with stops at the Pueblo Housing Authority and the Pueblo Governor's Office.

Tesuque Route – now provides a stop at the Tesuque Village Market.

Taos County/Costilla Service

Questa to Taos Route – was expanded and now extends to Costilla just below the Colorado state line, for a morning and evening commuter run that provides workers from the region with access to the Town of Taos and Red River.

Rio Arriba County/Ohkay Owingeh Pueblo

Taos to Española Route – adds a stop in Velarde. Velarde is a "demand" stop in that the bus will only stop if a person is waiting at the stop to be picked up, or if a passenger onboard requests to be dropped off at that location.

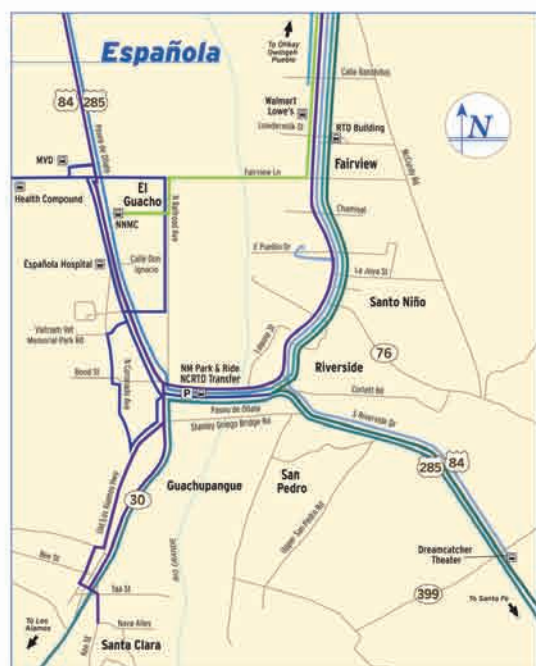
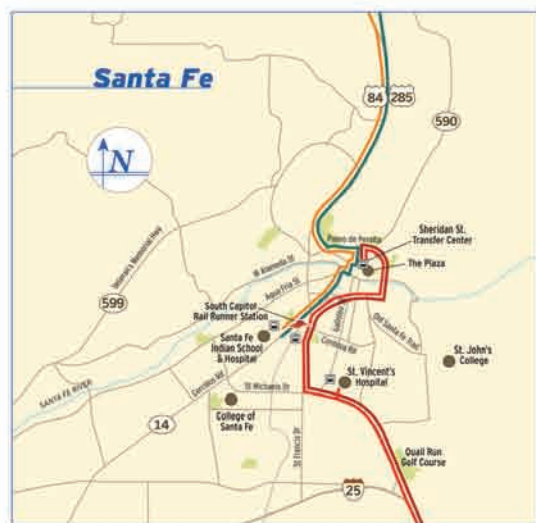
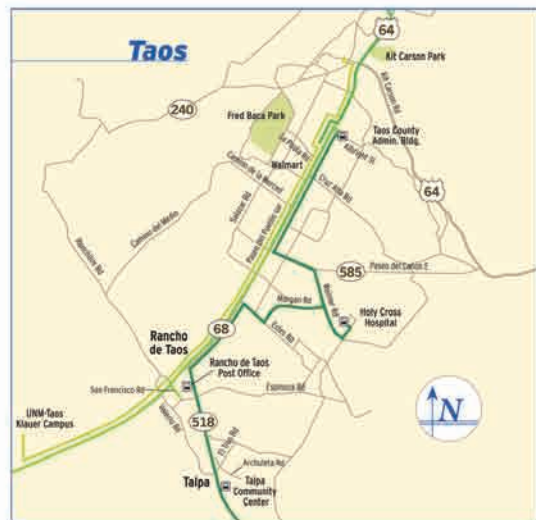
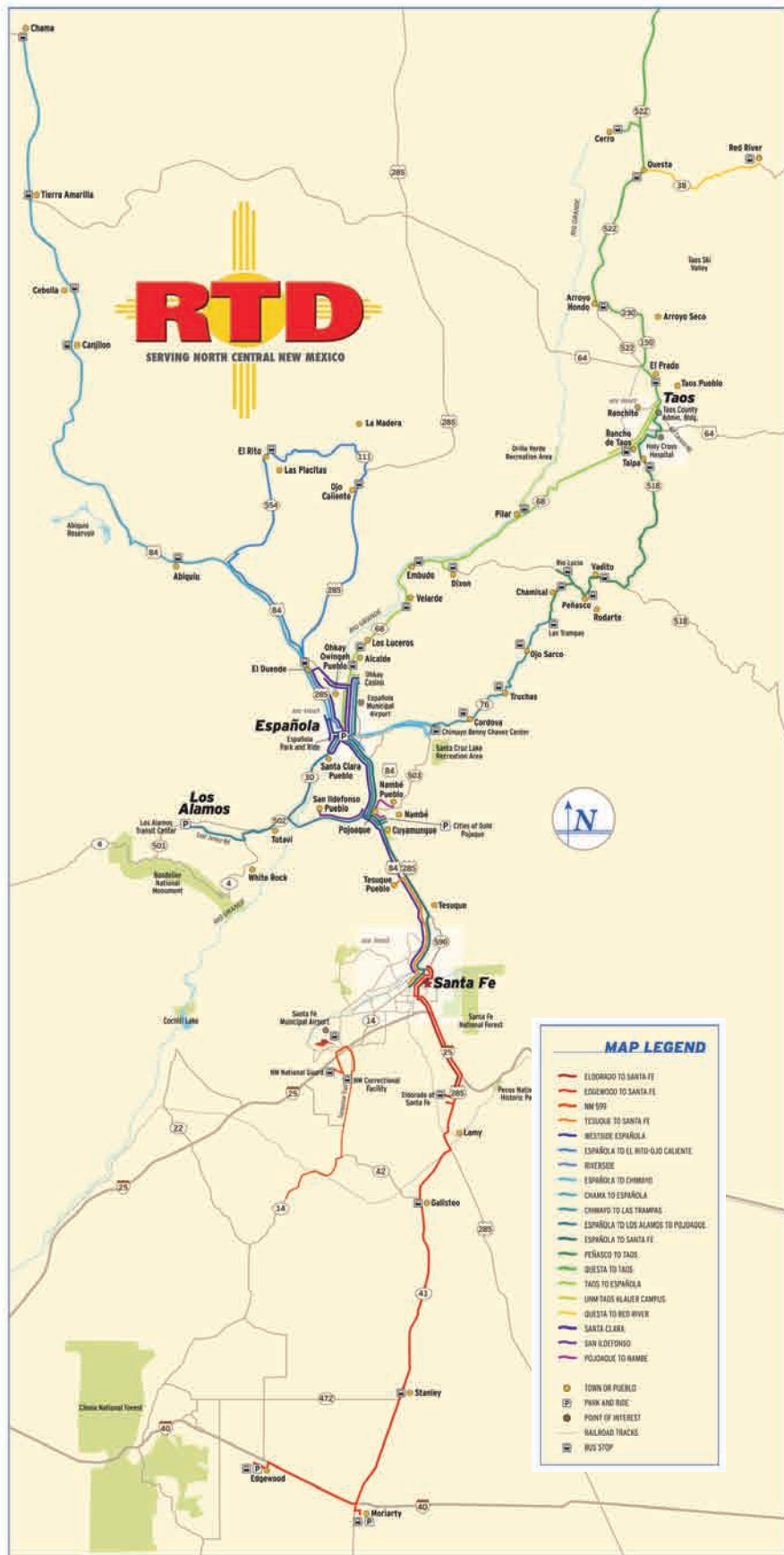
Riverside Route (Española/Ohkay Owingeh Pueblo) – has been extended into the



Nambé Governor Phillip A. Perez (r.) came out to greet the new bus into Nambé Pueblo at its stop at the Pueblo Governor's Office. Joining him (from l. to r.) were Mike Kelly, RTD Transit and Facilities Operations Director, Lt. Governor Gary Talachy and Roads and Transportation Technician Lonnie Montoya

Pueblo of Ohkay Owingeh with pick-up and drop-off at the library. The service extension will be four times daily

with one run in the morning, two in the afternoon and one in the evening.



NCRTD BEGINS UPDATE OF FIVE-YEAR SERVICE PLAN

In fiscal year 2013, the North Central Regional Transit District began an update of its five-year Transit Service Plan. A Request for Proposals (RFP) was issued on November 19 and on March 1 the project was awarded to The KFH Group, an experienced firm of transportation professionals, dedicated to providing assistance to local, state, and federal organizations to improve public transportation services.

The plans, proposals and recommendations in the service plan are to address not only mobility issues, but also related topics such as economic development, air quality, housing, job creation, environmental sustainability and energy consumption.

The transit service plan will consider the general needs of the traveling public as well as the specific needs of sub-groups including businesses, university students, K-12 school-aged children, elderly, veterans and people with

special needs. It will also look at people who do not use local public transportation and describe ways in which non-users can be converted into users by highlighting specific objections they have and recommending to NCRTD ways in which to overcome those barriers.

To launch the program, KFH Group partnered with Santa Fe-based Southwest Planning and Marketing to conduct ten public meetings and information-gathering presentations at the six member Pueblos. The meetings were intended to obtain feedback and service enhancement suggestions from constituents, the general public, riders and non-riders.

KFH Group's mandate is to provide a comprehensive transit service plan covering a five-year period. The plan will include a Transit Services and Facilities Plan and Implementation Strategies with the final report being presented to the NCRTD Board in January, 2014.



Interconnected: South Capitol Transportation Hub (photo courtesy of NMDOT)

NMDOT HONORS NCRTD AS 2012 TRANSPORTATION SYSTEM OF THE YEAR

The New Mexico Department of Transportation (NMDOT) this year honored the North Central Regional Transit District as the Job Access and Reverse Commute (JARC) 2012 Transportation System of the Year.

"The NCRTD was among five agencies that were singled out this past year for providing excellent customer service to their passengers and having an ongoing record of success," commented David Harris, Transit Bureau Chief at NMDOT.

According to the Federal Transit Administration, "The Job Access and Reverse Commute (JARC) program was established to address the unique transportation challenges faced by low-income persons seeking to obtain and maintain employment. Many new entry-level jobs are located outside of city centers, and low-income individuals have difficulty accessing these jobs from their city, urban, or rural neighborhoods."



Dave Harris (l), Transit Bureau Chief at NMDOT presents the award to Anthony Mortillaro (r), Executive Director of the NCRTD at the New Mexico Passenger Transit Association Conference and Expo held at Buffalo Thunder Resort in Pojoaque.

FY2013 MARKED BY PROGRESS AND FLEET ACQUISITIONS

To provide service throughout the more than 10,000 square mile district (larger than the States of Massachusetts and Delaware combined), RTD vehicles in FY2013 logged a total of 963,480 miles (an average of 48,174 miles per route) on its fixed and commuter routes. For this reason, the District remains steadfast in its commitment to continually upgrade and enhance its fleet of 43 passenger vehicles. FY2013 proved no exception.

There were 4 vehicles purchased and placed into service this year which included two 14-passenger vehicles, one 28-passenger vehicle and one 18-passenger vehicle. All vehicles were acquired through our own internal contract for vehicle purchase approved by the Federal Transit Administration and the New Mexico Department of Transportation.

A contingency fleet of 20 percent is maintained at all times in accordance with FTA regulations and guidelines.

This year, the NCRTD Board voted unanimously to direct Staff to investigate the viability of converting the fleet to the use of alternative fuels and thereby increase the environmental sustainability of the District. As a result, two alternative fuel vehicles will be purchased next year; one to run on CNG (Compressed Natural Gas) and another on LPG (Liquefied Petroleum Gas). The goal is to test each fuel to determine the best option for the ultimate conversion of the entire fleet.

The NCRTD this year issued a request for qualifications seeking to evaluate and select qualified Architecture and Engineering individuals and/or firms to perform Architecture, Engineering, and Geotechnical Services for the NCRTD for the conceptual design phase of a Transit Maintenance Facility, Vehicle Wash Bay, and Fueling Station complex to be located at the District headquarters in Española. Design for the project is to look at current needs as well as be capable of accommodating future operations and fleet expansion.

Investment in infrastructure continues with 31 bus shelters now installed at key stops. Trashcans have been purchased and installed at 27 of those shelters with three additional cans installed at shelters owned by NM Park & Ride and Ohkay Owingeh Pueblo. Each location is monitored and cleaned weekly. Twenty benches have been purchased and will be installed this fiscal year and approval has been granted for a newly-designed shelter, the first of which is to be installed outside the Jim West

Regional Transit Center, the RTD headquarters, in FY2014. The new shelter is designed to include solar lighting (a first for the District), a bench, trashcan and display case.

With installation of the RTD radio repeaters at Taos Ski Valley and at Pajarito Mountain Ski Area in Los Alamos County now completed, coverage for two-way radio communication between radio dispatchers and drivers is now available throughout

the District. This has led to the conversion from analog to digital 2-way radio communication for each vehicle in the fleet.

With an on-staff State-certified Commercial Driver's License (CDL) Examiner qualified to test drivers for certification, three RTD drivers were able to qualify for their CDL and P (Passenger) classification, bringing the total of CDL certified drivers to 11 from an overall total of 31 drivers.

The District continues to maintain additional fleet storage in each of its four counties with two vehicles in the City of Santa Fe at the All Aboard America! administration and maintenance facility, one housed at the Edgewood Volunteer Fire Station, five in Taos County and one in Chama.

In FY2014, the NCRTD will go out to bid under its own contract for three new replacement vehicles.



The RTD takes delivery of two new 14-passenger vehicles.

VETERANS TRANSPORTATION AND COMMUNITY LIVING INITIATIVE GRANT PROVIDES FOR TECHNOLOGICAL UPGRADES TO INCLUDE AVL AND CAD SYSTEM

In FY2013, the NCRTD received a grant from the Federal Transit Administration (FTA) through the New Mexico Department of Transportation (NMDOT) to upgrade scheduling and routing software and to secure and develop a fully integrated Intelligent Transportation System (ITS) for route planning, Automatic Vehicle Location (AVL), Computer-Aided Dispatch (CAD), Mobile Data Terminals (MDTs), real time passenger information and paratransit dispatch software.

The grants were provided to improve access to local transportation for veterans and their families, wounded warriors and other military personnel, helping them find affordable rides to work, school, shopping, medical care and other destinations in their communities.

According to the FTA, “The Veterans Transportation and Community Living Initiative, funded and managed by the Federal Transit Administration, supports efforts by local governments and transit agencies to implement technologies—ranging from “smart phone” applications to real-time transit bus locator information—that make it easier for veterans and others to access and schedule rides on available buses, vans, taxis and other transportation systems. The unemployment rate for Iraq and Afghanistan veterans averages more than four percentage points above the national average.

The NCRTD partnered with Los Alamos Atomic City Transit to purchase the AVL/CAD system, to share resources and reduce the cost of implementing the system.

A joint Request for Proposals was issued in April and awarded to Avail Technologies, Inc. The system is projected to begin rolling out in mid-2014.

Some of the benefits and goals of ITS include increasing ridership by improving on time arrivals, information and the rider’s experience; improving efficiencies on many levels, including the utilization of buses and personnel, as well as the collection of data for FTA reporting. These benefits also enhance the ability to coordinate with other transit agencies in order to provide a seamless system for riders, improved safety, real-time knowledge of bus loca-

tions on each route in the 4 county –10,000 square mile service area, as well as improved communications with drivers and riders.

The project includes the implementation of the following:

1. Automatic Vehicle Location (AVL);
2. Mobile Data Terminals (MDTs);
3. Computer-Aided Dispatch (CAD);
4. Global Positioning System (GPS);
5. Real Time Passenger Information via hosted website, text messaging, and smart phone applications;
6. Next bus information related technologies;
7. Maintenance and hosting; and,
8. Paratransit Scheduling Software.

More than 20,000 veterans and over 850 active National Guardsmen and women reside in the NCRTD service area and many veteran centers are located within the District.

RTD connections with the NM Rail Runner Express provide veterans with access to Albuquerque where they can connect to additional services including the Veterans Medical Center, increased shopping, job and social opportunities. The New Mexico State National Guard facility in Santa Fe is directly serviced on the NCRTD 599 Route.

The Obama Administration has committed roughly a \$1 billion a year in discretionary resources to help communities around the nation build and expand light

rail, commuter rail, bus rapid transit, and other forms of public transportation to connect American families, including our nation’s returning veterans, with jobs, education, medical care and other vital services.

The Veterans Transportation and Community Living Initiative was developed by the Federal Interagency Coordinating Council on Access and Mobility, a permanent partnership of federal departments working together to better coordinate federal programs on behalf of people with disabilities, older adults and individuals with lower incomes.



VETERANS
TRANSPORTATION INITIATIVE
*** A NATIONAL PROGRAM

Engaged

In Fiscal Year 2013, the Board of Directors maintained an active agenda tackling a wide range of items to make the NCRTD run as smooth and efficiently as possible and ensure that residents within the District were being well represented. Policies and procedures were established or tightened up to make the District more accountable, well-run and resourceful.

The Finance Subcommittee continued to meet on a monthly basis, and the Tribal Subcommittee, as needed, to review matters under their purview and make recommendations to the Board.

This year, a series of 30 Resolutions were adopted by the Board, among them:

- Approval for the Town of Edgewood to join as a voting member of the NCRTD Board in order to fully facilitate a truly effective and efficient regional transit system that cooperatively and equitably serves north central New Mexico.
- Adoption of the FY2013 annual service plan submitted by the City of Santa Fe and Los Alamos County for specific regional routes funded by the NCRTD Regional Transit Gross Receipts Tax (RTGRT).
- Creation of an ex-officio nonvoting board seat on the NCRTD Board of Directors for the Rio Metro Regional Transit District (RMRTD).
- Initiation of new Procurement Regulations to supersede that which were established in Resolution 2007-13. The new guidelines provide for the fair and equitable treatment of all persons involved in public purchasing by the NCRTD to maximize the purchasing value of public funds in procurement and to provide safeguards for maintaining a procurement system of quality and integrity.
- Creation of general policy and priorities for use of the Jim West Regional Transit Center, the RTD headquarters, that makes available meeting space to state and local government entities, agencies, boards and their committees.
- Approval of a resolution allowing the Nambé Pueblo to join as a member of the NCRTD.
- In May, a preliminary FY2014 budget was presented to the Board, opened up to public hearing and then adopted after previously having been reviewed by the Board Finance Subcommittee. The final budget was presented and approved at the June meeting.
- Upon direction from the Board, the Las Trampas Route was reviewed, analyzed and ultimately modified, with community input.
- Authorization for the NCRTD to adopt multiple modifications and enhancements impacting seven routes. The act resulted in first time service to the Santa Fe County community of Madrid, Costilla in Taos County, as well as service into the Pueblos of Nambé and Ohkay Owingeh.
- The New Mexico Open Meetings Act was amended to change the rules for posting meeting agendas and taking emergency actions. As it is the policy of the NCRTD to maintain guidelines in full compliance with State laws, a resolution was passed to incorporate that amendment into the NCRTD policy. Therefore, notice shall be given at least 72 hours in



advance of any regular meeting of a quorum of the members of the NCRTD Board and a draft agenda will be posted at least 72 hours before the meeting. A final agenda shall be posted at least 36 hours prior to the meeting. Except for emergency matters, the NCRTD Board shall only take action on items appearing on the agenda. Emergency matters are unforeseen circumstances that, if not addressed immediately to the public body, will likely result in injury or damage to persons or property or substantial financial loss to the public body.

- Provision of rights, responsibilities and procedures in the employment relationship between employees and the employer was of great significance as it established the Labor Management Relations Resolu-

tion giving employees the right to organize and bargain collectively. This led to a collective bargaining agreement with the Teamsters Local 492 who represent on behalf of NCRTD drivers and dispatchers.

This past year the Board also welcomed six new members: Commissioner Miguel Chavez of Santa Fe County succeeds Commissioner Kathy Holian who has taken the helm of the Santa Fe Board of County Commissioners; Lillian Garcia has been named to represent the Pueblo de San Ildefonso; Lieutenant Governor Gary Talachy is representing Nambé Pueblo; Councilor Chuck Ring sits in on behalf of the Town of Edgewood; Christy Mermejo acts on behalf of Ohkay Owingeh Pueblo; and Terry Doyle is the sitting Ex-officio member representing Rio Metro RTD.



North Central Regional Transit District Board Members



Daniel R. Barrone
Chair
Taos County
Commission Chair



Barney Trujillo
Vice Chair
Rio Arriba County
Commissioner



Geoff Rodgers
Secretary/Treasurer
Los Alamos County
Council Chair



Miguel Chavez
Santa Fe County
Commissioner



Tim Vigil
Pueblo of Pojoaque
Special Projects Director



Patti Bushee
Santa Fe City
Councilor



John Shije
Santa Clara Pueblo
Tribal Sheriff



Dennis Tim Salazar
Española City Council
Mayor Pro Tem



Charles Dorame
Tesuque Pueblo
Former Governor



Lillian Garcia
San Ildefonso Pueblo
Transportation
Planning Manager



Gary Talachy
Nambé Pueblo
Lieutenant Governor



Chuck Ring
Edgewood Town
Councilor



Christy Mermejo
Ohkay Owingeh Pueblo
Planning Manager



Ex Officio Member
Terry Doyle
Rio Metro RTA
Director

GETTING INTO THE COMMUNITY

Throughout the year, the NCRTD looks for opportunities to get out in the communities to demonstrate its involvement in and loyalty to its constituents, riders and supporters.

Some of the highlights of events and gatherings we took part in included the Española Fiesta Parade which we entered with our 40-passenger bus and a group of drivers to hand out candy and bus-themed coloring books to the children lining the parade route. The parade drew approximately 6000 spectators. The Española Job Fair in September, which was hosted by the Española Valley Chamber of Commerce, had more than 700 attendees.

Earlier in the year, we presented to a group of seniors at an event hosted by AARP in Taos and talked about the services we offer and how to ride the bus and read the schedules. The event brought in seniors from throughout Taos County.

In May, the District was able to showcase its presence in the Santa Fe Plaza at CommUNITY Day that allows nonprofit and government agencies to inform the public on what they do. That same

day the NCRTD participated in the Rio Metro RTD and Amtrak hosted Train Day, which drew 5000 people to the Alvarado Train Station in downtown Albuquerque.

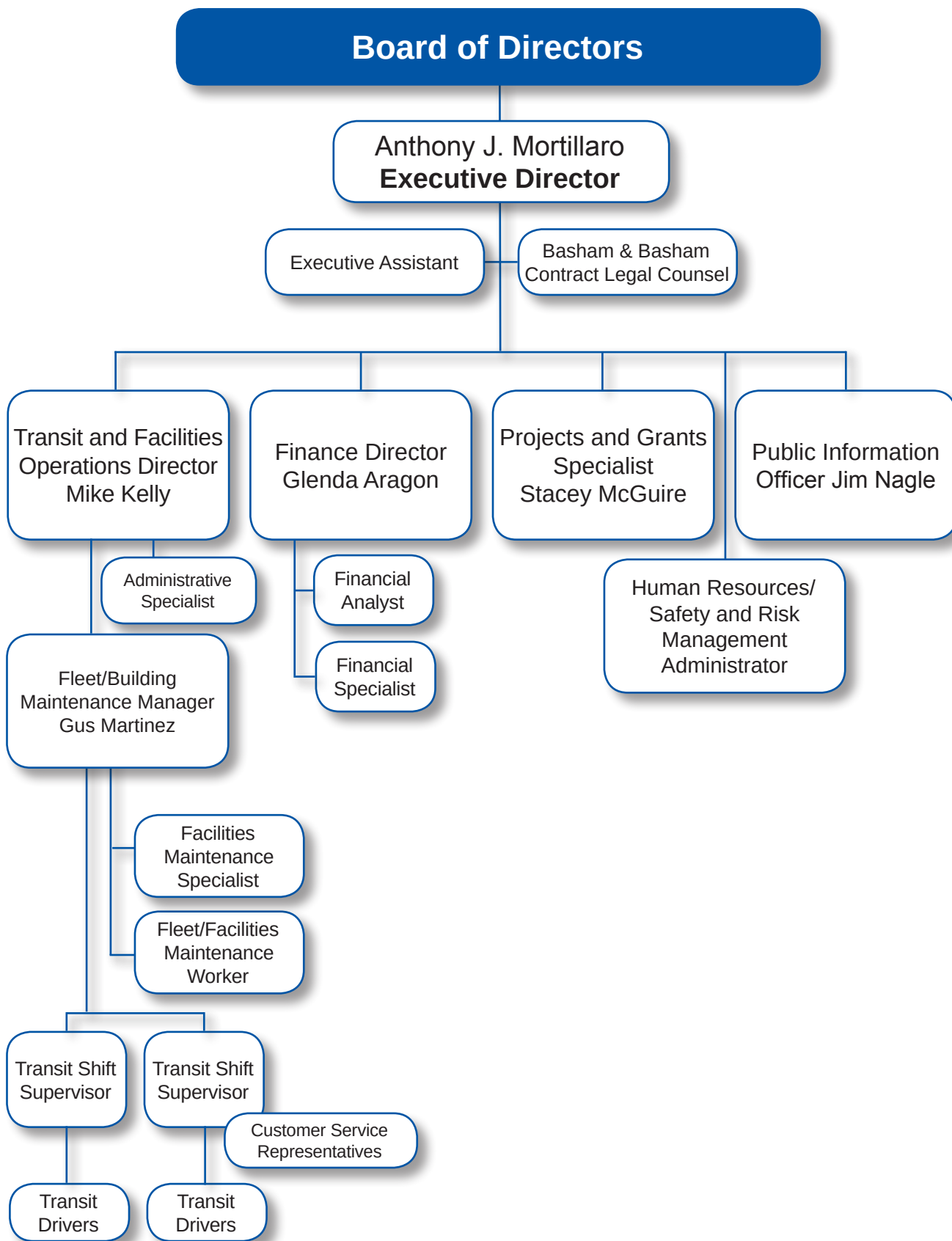
During the Legislative session, the NCRTD participates in Transportation Day at the Roundhouse which was hosted by the NMDOT. The event presents a good opportunity to get out and talk with legislators and their staffs about the services provided. Also during that time the District showcased its services in the Santa Fe Convention Center at the Legislative Reception hosted by the Santa Fe Chamber of Commerce.



NCRTD HOLIDAY GIVING TREE BENEFITS THE CHILDREN OF CYFD



This year, the District hosted a Holiday Giving Tree in its Jim West Regional Transit Center headquarters to benefit the children of the Española Center for the New Mexico Children, Youth and Families Department (CYFD). Drivers and administration were quick to snap up gift tags for recipients and before long the tree was surrounded by brightly wrapped gifts for the foster children sponsored by the Department. Representatives from CYFD joined RTD drivers and staff by the tree (above) as they came by the RTD headquarters to collect presents that were to be dispersed to the kids at their holiday party held on December 13.





North Central Regional Transit District

1327 N. Riverside Drive
Española, NM 87532

505-629-4725
866-206-0754
www.ncrtd.org